

## Elevate Health - Care Connect Washington Request for Proposals Application Deadline **EXTENDED to February 25, 2022**

### Background

Elevate Health ([Elevate Health](#)) is a collaborator, funder, and advocate for health equity and healthcare reform in Washington State. Elevate Health's mission is to build and drive community coalitions that transform health systems and advance whole-person health for all. Elevate Health achieves this by bringing together health systems, community-based organizations, local health jurisdictions, and the Washington State Department of Health to connect our community members with the resources they need to lead healthy and productive lives.

### Context

In response to continued high COVID-19 infection rates, the Washington State Department of Health (DOH) is extending *funding for purposes of COVID-19 response through June 30, 2022*. This -funding will support additional community-based health workers (CHW) who will conduct outreach and deliver care coordination support and interventions, and their supervisors, who will oversee the work of COVID-19 interventions in our community. In addition, Elevate Health will provide resource for Health Insurance Portability and Accountability Act (HIPAA) training, will directly provide training for the COVID-19 response work *in accordance with DOH guidelines and requirements including use of DOH required forms* as well as training on how to use our care coordination platform, Innovaccer.

The CHW's work will include COVID-19 assessments, completing DOH required forms for client supplies and services, and related care coordination work including community resource navigation. Elevate Health will be collecting the associated public health data through the care coordination platform. The population of focus for the Care Connect COVID-19 response work will be individuals with a positive COVID-19 diagnosis or confirmed exposure as confirmed within the Washington Disease Reporting System (WDRS). Elevate Health will be responsible for confirming eligibility for the Care Connect program through WDRS.

Individuals in need of services will be identified by the Tacoma Pierce County Health Department (TPCHD) and routed through Elevate Health's Care Connect program for referral to services and care coordination partners. Potential clients may also be identified by your own organization and referred to the Care Connect program for eligibility confirmation. Care Connect enrolled clients are served for the duration of their isolation and quarantine period per DOH I/Q guidelines at time of service.

Elevate Health will reimburse every hour of a CHW's COVID-19 response work in accordance with their regular gross hourly rate at your organization (up to \$25 per hour for CHW; up to \$45 per hour for their supervisor). Time-logs are required to be submitted by each CHW and supervisor per month accompanied by one invoice reflecting all CHWs' and supervisors' total time for that month. Please see attached invoice and time-log templates with examples. *Invoices and time-logs are due by the 10<sup>th</sup> of the month following month of service invoiced.*

For current Pathways Community HUB partners, any work conducted within the Pathways model will be paid out via the Pathways program, not COVID-19 response dollars. Eligible clients can be dually enrolled in Pathways and COVID response programs if it is determined and documented that case management and follow up care for chronic conditions through the Pathways program will benefit the client.

To that end, **Elevate Health invites community-based service organizations to submit proposals for partnership on this project to respond to COVID-19.**

### Decision-Making Criteria

- Priority will be given to those who serve individuals living in Pierce County's Communities of Focus (see zip codes below) and populations disproportionately affected by the COVID-19 pandemic: Native American, Pacific Islander, Latinx, Black, Southeast Asian.
- Organizations must have its own basic infrastructure to include but not limited to:
  - insurance coverage for general liability
  - technology equipment - cell phones, printers, scanners, laptops
  - Anti-virus software on all computers in network
  - IT support for security and equipment
  - ability to encrypt emails and/or agree to utilize the Washington State Secure Email Portal when sending protected client information

### Submission of Proposal

Please submit a Letter of Proposal outlining populations and areas of the county served by your organization, and infrastructure already in place at your organization to [Sally@elevatehealth.org](mailto:Sally@elevatehealth.org) and include in your email subject line RFP CCWA2022.02.

We look forward to receiving these proposals and working with our community partners in this important work!

### Communities of Focus Zip Codes:

<u>Key Peninsula</u> 98394 98351 98349 98329	<u>Parkland</u> 98444  <u>South Tacoma</u> 98409  <u>Springbrook</u> 98499	White River area covering Buckley, Wilkeson, South Prairie, Carbonado, and <u>parts of Prairie Ridge and Bonney Lake</u> 98321 98323 98391 98396 98385
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